

Culture Care Canteen

Terms and Conditions

Dispatch and Delivery

The food preparation and food dispatch service will take place in an agreed Commercial or an approved kitchen between Culture Care Canteen and the client before order is placed.

Refund Policy

We don't normally give refunds if you simply change your mind, make a wrong selection or not pick up the goods at the selected pick up time. Exchanges and refunds can be given where goods are, faulty, wrongly described, different from a sample shown to you, not available at the time of order after the order has been placed or don't do what they are supposed to do. Please retain your sales receipt as proof of purchase.

Culture Care Canteen retains the right to cancel the order subject to unexpected circumstances. Full refund will be made to client if the order being cancelled by Culture Care Canteen.

Photos

Photos on the online ordering system are for illustrative purposes only.

Dish Availability

Dishes are subject to availability. If dishes are ordered and we don't have the item/s available we contact the customers at our earliest convenience to amend the order to another dish with the same value. Alternatively, we may refund on what is not available or the difference to the customer via the same channel payment at our earliest convenience.

Links

Culture Care Canteen may contain links to other Web sites. Please note that when you click on one of these links, you are entering another site. We encourage you to read the privacy statements of these linked sites as their privacy policy may differ from ours.

Pricing

Prices are subject to change without notice. The most up to date pricing will be via the online ordering platform. Prices on the menus within the Menu Section from our website may differ to the most up to date pricing as the documents showing the pricing are not updated as frequently. If there are any discrepancies, please feel to call our restaurants and ask.

If there are any discrepancies, please contact +61 402 639 635 for clarification or email info@culturecarewa.org.au if not urgent.

Printed 19 December 2022